



October 31, 2011

Hon. Shoshana M. Grove
Secretary
Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Dear Ms. Grove:

This transmits the enclosed copy of the Postal Service's progress report regarding the participation rates, compliance, and data yield of bulk First-Class Mail and Standard Mail customers using Full-Service Intelligent Mail. This responds to the requirement in the Commission's FY2010 Annual Compliance Determination Report that the Postal Service furnish monthly reports of such information.

Thank you for your consideration of this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "KAC", written over a horizontal line.

Kevin A. Calamoneri

Enclosure

**Monthly Progress Report on Full-Service Intelligent Mail Participation and
Compliance by Commercial First-Class Mail and Standard Mail Customers
(October 31, 2011)**

The Postal Service previously updated the Commission on the progress of Full-Service Intelligent Mail participation and certification on September 30, 2011.

Between July 1 and September 30, the Postal Service measured over 3.2 billion First-Class Mail items from over 600 active Full Service Intelligent Mail customers. Measured First Class Mail items with an overnight service standard originated in 66 districts, those with a two-day service standard originated in 61 districts, and those with a three to five day service standard originated in 62 districts. For Standard Mail, there were more than 2.4 billion items for July 1 to September 30 with origin data from all 67 districts for Destination Entry letters and flats, 63 districts for End-to-End letters, and 43 districts for End-to-End Flats. For Package Services Bound Printed Matter Flats there were 4.5 million pieces measured with origin data from 63 districts.

As reported previously, the Postal Service implemented national Critical Acceptance Times and Critical Entry Times for Q4 measurement. Based on these changes, Full-Service Intelligent Mail certification is no longer necessary, and the Postal Service has suspended the mailer certification process. The changes have enabled the Postal Service to measure over 3 billion Full-Service Intelligent Mail First-Class mail pieces, more than 2 billion standard pieces and more than 4 million Bound Printed Matter Flats in Quarter 4.